

## Add/Edit Tips By Transaction #

CREDIT SALE  
ACCOUNT

Press **F1**

Transaction # ?

Enter the transaction # you wish to adjust **ENTER**

#0001 SL 76.95

The amount for that sale will show, Press **ENTER**

Tip : \$ 0.00  
0.00

Enter the amount of the tip for the transaction, Press **ENTER**

#0002 SL 102.40

The next sale appears. Press **ENTER** to add a tip or **MENU ESC** to return to the transaction selection menu

## Add/Edit Tips By Server #

CREDIT SALE  
ACCOUNT

Press **F2**

ENTER SERVER ID:

Enter your server# **ENTER**

#0001 SL 76.95

The amount for that sale will show, Press **ENTER**

Tip : \$ 0.00  
0.00

Enter the amount of the tip for the transaction, Press **ENTER**

#0001 SL 64.95

For the next sale, press **FORCED** To add a tip, press **ENTER**

Tip : \$ 0.00  
0.00

Enter the amount of the tip for the transaction, Press **ENTER**

#0002 SL 102.40

The next sale appears. Press **ENTER** to add a tip or **MENU ESC** to return to the server number selection menu



## Decline Codes Glossary

Hold	Lost or stolen card; retain the card if you can
Declined	Issuing bank declines authorization; do not run the transaction again
Call Center	Follow instructions for Voice Authorization on reverse side
Call Center 08	Request personal identification from customer before accepting card
Exceeds Limit	Transaction exceeds withdrawal amount or frequency limit
Invalid Amount	Authorization must be for at least \$1
Invalid Card	Card number entered is invalid or magnetic strip is damaged
Invalid Tran	Incorrect transaction attempted
Restricted Card	Card not eligible for transaction
Issuer Not Avail	Card network is down, see Store & Forward Guide

# NURIT® 2085

Merchant ID

Sales Representative

Phone Number



# Restaurant Guide



PINNACLE PROCESSING GROUP, INC.

24/7 Local Support  
**206-365-3931**

Toll-Free 877-850-7309



NURIT® 2085



PINNACLE PROCESSING GROUP, INC.

## Credit Card Purchase

Swipe credit cards with the magnetic stripe down and to the right

CREDIT . . . . . SALE ACCOUNT --> Swipe card or manually enter credit card number **ENTER**

Exp. Date: Enter expiration date: MMY (manual entry) **ENTER**

CREDIT . . . . . SALE AMOUNT 0.00 Enter amount of sale without a decimal point (enter \$4.95 as "495") **ENTER**

If you keyed in the card number manually, follow the terminal prompts until the next screen appears

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

## Void Transaction

Transactions that have batched cannot be voided; they must be returned (see next section)

CREDIT . . . . . SALE ACCOUNT --> Press **VOID** until terminal displays Void/Frcd, Void/Rtrn or Void/Sale

CREDIT . . . . . VOI D/SALE ACCOUNT --> Swipe card or manually enter credit card number **ENTER**

Exp. Date: Enter expiration date: MMY (manual entry) **ENTER**

CREDIT . . . . . VOI D/SALE AMOUNT 0.00 Enter amount of sale without a decimal point (enter \$4.95 as "495") **ENTER**

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt



## Return Credit Card Purchase

CREDIT . . . . . SALE ACCOUNT --> Press **RETURN** to access the Return option

CREDIT . . . . . RETURN ACCOUNT --> Swipe card or manually enter credit card number **ENTER**

Exp. Date: Enter expiration date: MMY (manual entry) **ENTER**

CREDIT . . . . . RETURN AMOUNT 0.00 Enter amount of sale without a decimal point **ENTER**

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

## Voice Authorization

CALL CENTER When this screen is displayed, request a voice authorization

Call the center which corresponds to the card type to obtain an authorization. The bank number you will be asked for is 089900



800-528-2121 800-944-1111 800-347-1111

## Forced Credit Card Purchase

CREDIT . . . . . SALE ACCOUNT --> Press **FORCED** to access the Forced option

CREDIT . . . . . FORCED ACCOUNT --> Swipe card or manually enter credit card number **ENTER**

Exp. Date: Enter expiration date: MMY (manual entry) **ENTER**

CREDIT . . . . . FORCED AMOUNT 0.00 Enter amount of sale without a decimal point **ENTER**

ENTER Auth. No: Enter the authorization code which you received **ENTER**

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

## Report Current Batch

CREDIT . . . . . SALE ACCOUNT --> Press **REPORT** to enter the Function menu

## Close Current Batch

CREDIT . . . . . SALE ACCOUNT --> Press **BATCH**

CHOOSE HOST: 1. ALL Press **ENTER** to start the batch process

## Feed Paper

To feed paper, hold down **FEED**

## More Information Online

Order retail supplies for your terminal  
Find answers to questions about your account  
[www.pinnacleprocessinggroup.com](http://www.pinnacleprocessinggroup.com)

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## Restaurant Guide

### Open Tab

CREDIT . . . . . SALE ACCOUNT --> Press **F3**

Tab Amt: 50.00 Press **MENU/ESC** to enter the tab amount or **ENTER** to accept the default value shown  
ENTER = YES, ESC = NO

Enter Tab Amt 0.00 Enter the new max tab amount without decimal point (enter \$85.00 as "8500") **ENTER**

SWI PE CREDIT CARD ACCOUNT --> Swipe card or manually enter credit card number

Exp. Date: Enter expiration date: MMY (only for manual entry) **ENTER**

### Close Tab

CREDIT . . . . . SALE ACCOUNT --> Press **F4**

Close a tab 3. Scroll opened **3** Scroll open tabs  
Choose a mode: **5** By transaction #  
**6** By Card type  
**7** By Card Number

Example by trans #

Transaction #? Enter transaction # **ENTER**

#0016 OP 0.00 To close this tab press **ENTER**  
Auth. for 50.00 or press **FORCED** for the next tab

Enter Tab Amt 0.00 Enter the tab amount without decimal point **ENTER**

Tip : \$ 0.00 Enter the tip amount **ENTER**  
0.00