



**NURIT® 2085**

Merchant ID

Sales Representative

Phone Number



### Decline Codes Glossary

Hold	Lost or stolen card; retain the card if you can
Declined	Issuing bank declines authorization; do not run the transaction again
Call Center	Follow instructions for Voice Authorization on reverse side
Call Center 08	Request personal identification from customer before accepting card
Exceeds Limit	Transaction exceeds withdrawal amount or frequency limit
Invalid Amount	Authorization must be for at least \$1
Invalid Card	Card number entered is invalid or magnetic strip is damaged
Invalid Tran	Incorrect transaction attempted
Restricted Card	Card not eligible for transaction
Issuer Not Avail	Card network is down, see Store & Forward Guide



PINNACLE PROCESSING GROUP, INC.

24/7 Local Support  
**206-365-3931**

Toll-Free 877-850-7309

# Quick Reference Guide






**NURIT® 2085**



PINNACLE PROCESSING GROUP, INC.

## Credit Card Purchase

Swipe credit cards with the magnetic stripe down and to the right





- CREDI T. . . . . SALE  
ACCOUNT -->
- Swipe card or manually enter credit card number 
- Exp. Date: Enter expiration date: MMY (manual entry) 
- CREDI T. . . . . SALE  
AMOUNT 0.00
- Enter amount of sale without a decimal point (enter \$4.95 as "495") 

If you keyed in the card number manually, follow the terminal prompts until the next screen appears

- TEAR SLIP -->  
Press any Key...
- After the first receipt prints, press any key to print a customer receipt

## Void Transaction





Transactions that have batched cannot be voided; they must be returned (see next section)

- CREDI T. . . . . SALE  
ACCOUNT -->
- Press  until terminal displays Void/Frcd, Void/Rtrn or Void/Sale
- CREDI T. . . . . VOID/SALE  
ACCOUNT -->
- Swipe card or manually enter credit card number 
- Exp. Date: Enter expiration date: MMY (manual entry) 
- CREDI T. . . . . VOID/SALE  
AMOUNT 0.00
- Enter amount of sale without a decimal point (enter \$4.95 as "495") 
- TEAR SLIP -->  
Press any Key...
- After the first receipt prints, press any key to print a customer receipt



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## Return Credit Card Purchase

- CREDI T. . . . . SALE  
ACCOUNT -->
- Press  to access the Return option
- CREDI T. . . . . RETURN  
ACCOUNT -->
- Swipe card or manually enter credit card number 
- Exp. Date: Enter expiration date: MMY (manual entry) 
- CREDI T. . . . . RETURN  
AMOUNT 0.00
- Enter amount of sale without a decimal point 
- TEAR SLIP -->  
Press any Key...
- After the first receipt prints, press any key to print a customer receipt






## Voice Authorization

- CALL CENTER
- When this screen is displayed, request a voice authorization
- Call the center which corresponds to the card type to obtain an authorization. The bank number you will be asked for is 089900



800-944-1111 800-528-2121 800-347-1111



## Forced Credit Card Purchase

- CREDI T. . . . . SALE  
ACCOUNT -->
- Press  to access the Forced option
- CREDI T. . . . . FORCED  
ACCOUNT -->
- Swipe card or manually enter credit card number 
- Exp. Date: Enter expiration date: MMY (manual entry) 
- CREDI T. . . . . FORCED  
AMOUNT 0.00
- Enter amount of sale without a decimal point 
- ENTER Auth. No: Enter the authorization code which you received 
- TEAR SLIP -->  
Press any Key...
- After the first receipt prints, press any key to print a customer receipt

## Report Current Batch

- CREDI T. . . . . SALE  
ACCOUNT -->
- Press  to enter the Function menu

## Close Current Batch

- CREDI T. . . . . SALE  
ACCOUNT -->
- Press 
- CHOOSE HOST:  
1: ALL
- Press  to start the batch process

## Feed Paper

To feed paper, hold down 

## More Information Online

Order retail supplies for your terminal  
Find answers to questions about your account  
[www.pinnacleprocessinggroup.com](http://www.pinnacleprocessinggroup.com)  
Access an interactive tutorial for your terminal  
[www.lipmanusa.com](http://www.lipmanusa.com) --> Support

## Notes