

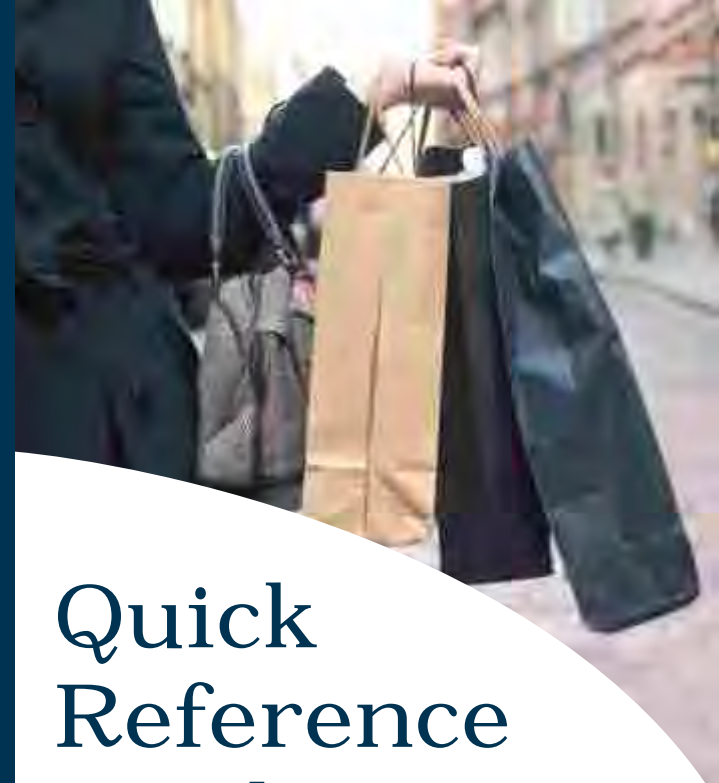


NURIT® 8320

Merchant ID

Sales Representative

Phone Number



Decline Codes Glossary

Hold	Lost or stolen card; retain the card if you can
Declined	Issuing bank declines authorization; do not run the transaction again
Call Center	Follow instructions for Voice Authorization on reverse side
Call Center 08	Request personal identification from customer before accepting card
Exceeds Limit	Transaction exceeds withdrawal amount or frequency limit
Invalid Amount	Authorization must be for at least \$1
Invalid Card	Card number entered is invalid or magnetic strip is damaged
Invalid Tran	Incorrect transaction attempted
Restricted Card	Card not eligible for transaction
Issuer Not Avail	Card network is down



PINNACLE PROCESSING GROUP, INC.

24/7 Local Support
206-365-3931

Toll-Free 877-850-7309

Quick Reference Guide



NURIT® 8320




PINNACLE PROCESSING GROUP, INC.

Credit Card Purchase

Swipe credit cards with the magnetic stripe down and to the right

CREDI T. SALE
ACCOUNT --> Swipe card or manually enter credit card number 

Exp. Date: Enter expiration date: MMY (manual entry) 


CREDI T. SALE
AMOUNT 0.00 Enter amount of sale without a decimal point (enter \$4.95 as "495") 

If you keyed in the card number manually, follow the terminal prompts until the next screen appears


TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt


Void Transaction

Transactions that have batched cannot be voided; they must be returned (see next section)

CREDI T. SALE
ACCOUNT --> Press  until terminal displays Void/Frcd, Void/Rtrn or Void/Sale

CREDI T. VOI D/SALE
ACCOUNT --> Swipe card or manually enter credit card number 

Exp. Date: Enter expiration date: MMY (manual entry) 

CREDI T. VOI D/SALE
AMOUNT 0.00 Enter amount of sale without a decimal point (enter \$4.95 as "495") 

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt





PINNACLE PROCESSING GROUP, INC.

Return Credit Card Purchase

CREDI T. SALE
ACCOUNT --> Press  to access the Return option

CREDI T. RETURN
ACCOUNT --> Swipe card or manually enter credit card number 

Exp. Date: Enter expiration date: MMY (manual entry) 

CREDI T. RETURN
AMOUNT 0.00 Enter amount of sale without a decimal point 

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

Voice Authorization

CALL CENTER When this screen is displayed, request a voice authorization

Call the center which corresponds to the card type to obtain an authorization. The bank number you will be asked for is 089900





800-528-2121 800-944-1111 800-347-1111

Forced Credit Card Purchase

CREDI T. SALE
ACCOUNT --> Press  to access the Forced option

CREDI T. FORCED
ACCOUNT --> Swipe card or manually enter credit card number 

Exp. Date: Enter expiration date: MMY (manual entry) 

CREDI T. FORCED
AMOUNT 0.00 Enter amount of sale without a decimal point 

ENTER Auth. No: Enter the authorization code which you received 

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

Report Current Batch

CREDI T. SALE
ACCOUNT --> Press  to enter the Function menu

FUNCTI ON MENU
1 REPORT BATCH Press  for Reports

ENTER PASSWORD: Enter your password 

Ask your supervisor to enter the password for you if you do not know it

REPORTS:
1 Default Report
2 Current Report Select the type of report that you need to print



Close Current Batch

CREDI T. SALE
ACCOUNT --> Press  to enter the Function menu



FUNCTI ON MENU
1 REPORT BATCH Press  to start the batch process

Adjust Screen Contrast

To darken contrast, hold down  and tap 

To lighten contrast, hold down  and tap 

Feed Paper

To feed paper, hold down  and tap 

More Information Online

Order retail supplies for your terminal
Find answers to questions about your account
www.pinnacleprocessinggroup.com